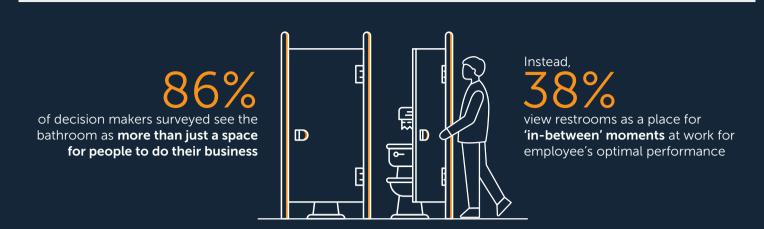


# Decision makers for washroom products are responding to elevated hygiene standards.

Public restrooms are more than functional spaces for nature calls - they are perceived by both decision makers of restroom/ hygiene products and employees as a temporary respite from long working hours.

There is an expectation of general improvement in public restrooms over time in terms of hygiene and amenities.



#### Bridging the gap between public restroom ideals and reality



61% of decision makers from large companies\* moderately agree that restroom-related complaints are the top 3 complaints received.

\*Large companies refers to companies with 100-200 employees.

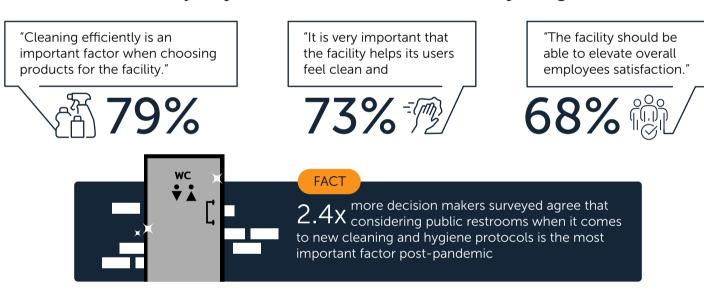


1 in 5 decision makers agree that running out of product, such as toilet paper, hand towel and soap is a major problem for public restrooms.



Wet door handles are also perceived as a major problem by almost 1 in 5 decision makers.

#### Your facility management goals should have these considerations in mind, as a majority of the decision makers surveyed agree that...



## Budgeting challenges faced by decision makers

To adapt to the changing guidelines for cleaning, decision makers seek to balance the cost versus value of each product or amenities in their hygiene management process.



## Accessibility to touchless amenities is one way for managers to make game-changing improvements to your restrooms



1 in 5 decision makers agrees that lack of touchless amenities is a major concern.



2.8x more decision makers surveyed believe that touchless amenities are the most important bathroom consideration post-pandemic.



Nealy 50% of washroom users\* surveyed feel that touchless amenities are important to make them view a facility as clean and hygienic.

\*Based on a Kimberly-Clark Professional survey with 403 washroom users across Australia in January 2022.

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